

Investor Presentation Q2 FY 2018-19

November 2018



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Performance Highlights - UFSL and USFB



Business Performance Overview



Liabilities Profile



Financial Performance Overview - Consolidated



Financial Performance Overview - Ujjivan SFB







Performance Highlights – UFSL and USFB

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Performance Highlights (1/2)



Key highlights:

- ❖ Strong growth in AUM: Gross loan book stands at Rs 8,317 cr.; +25% Y-o-Y / 7% Q-o-Q
- ❖ 45% Y-o-Y / 8% Q-o-Q increase in Consolidated NII led by AUM growth
- ❖ Ujjivan SFB NIM maintained at 11.0% in Q2-FY19 vs 10.7% in Q1-FY19 despite rising interest rates; took 75 bps hike in Group Loan Lending Rates w.e.f. September 3, 2018
- Robust sequential growth in business profitability*
 - Consolidated PAT at ₹44.3 cr. In Q2-FY19 vs ₹45.0 cr. in Q1-FY19 and Net loss of ₹12.0
 cr. in Q2-FY18
 - ROA stands at 1.7% in Q2-FY19 vs 1.8% in Q1-FY19 and (0.6%) in Q2-FY18
- Expanded branch network in H1-FY19 (+180); total banking outlets stands at 367 as of Sep'18
- Retail deposit at Rs 1,312 cr (+75% Q-o-Q); 31% of total deposits
- Capital Adequacy maintained at 23.8% of which Tier-I capital is 23.1%

^{*} Income from sale of PSLC (priority sector lending certificate) in Q2-FY19 was Rs 1 cr vs. Rs 24 cr in Q1-FY19 and Rs 8 cr. In Q2-FY18



Performance Highlights (2/2)



Business development:

- Launch of new business lines (Composite Agri Loan, Wholesale Lending, 2-Wheeler Loans, Personal Loans & Overdraft facility)
- New Digital Services- Bill Payment, UPI, NACH, Mobile App in 5 languages

Focus on Retail franchise:

- Launched differentiated liability products: Business Edge Current Account, variable interest rate for savings account customers
- Focus on longer tenor FDs (735 & 799 days) and Sr. Citizens product showing good traction

Comfortable liquidity position despite market situation:

- Reduced dependence on money market: CD reduced to 14% as of Sep'18 vs. 22% as of Jun'18
- Mandate signed with IFC for Tier II capital (\$50mn.)

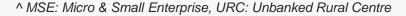
^ IFC: International Finance Corporation, CD: Certificate of Deposits, UPI: Unified Payments Interface, NACH: National Automated Clearing House



Key Focus Areas for H2-FY19



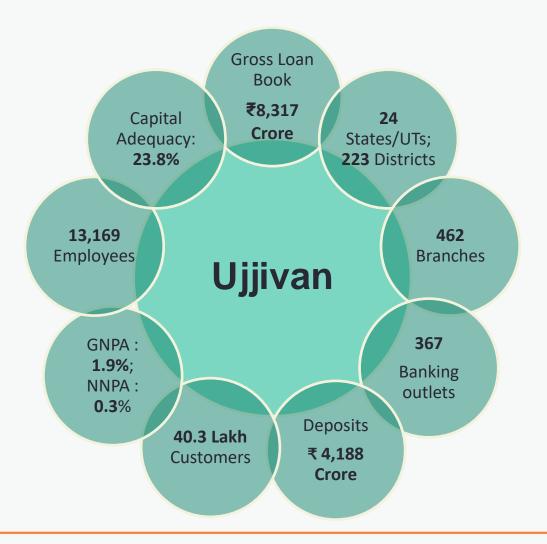
- *Ramp up Microfinance disbursement with focus on customer retention & new customer acquisition
- ❖ Roll out of Agri-Composite Loans by Q4
- ❖ Wholesale Lending to focus on Microfinance Institutions
- * Promotion of new features- Bill Payment, UPI, Corporate Internet Banking, NACH, e-mail indemnity, RuPay promotions, regional language App to drive transactions and balances
- ❖ Marketing in regional languages via local mass media- Radio, regional TV, print
- ❖ Focus on longer tenor (1 year) institutional Fixed deposits
- ❖ Branch Rollout: to end the year with 475 banking outlets of which 120 will be URCs
- Control on existing costs by revisiting processes & contracts





Bank Snapshot: September, 2018







Q2-FY19: Business and Operational Highlights



Gross Loan Book

- ₹8,317 crore as of Sep'18
- 24.7% y-o-y growth
- 6.8% q-o-q growth

Asset Quality

- GNPA at 1.9% from 2.7% in Jun'18, NNPA at 0.3%
- Adequate PCR at 85%

Branch Roll-out

 Converted 180 asset centres into banking outlets in H1-FY19 including 10 URCs

Loan Composition

 Non-Micro banking book constitutes 12.1% against 4.3% in Sep'17

Secured Loan Book

- 9.0% to total loan book
- 270.1% y-o-y growth,
 38.0% q-o-g growth

Deposits

- Deposits constitute 49% to total funding
- Reduced reliance on CD -14% (22% in Jun '18)

Disbursements

- ₹2,383 crore for Q2-FY19
- 22.0% y-o-y growth
- 13.9% q-o-q growth

Net Loan Book

- ₹8,167 crore as of Sep'18
- 28.3% y-o-y growth
- 4.9% q-o-q growth

Retail Deposits

- Retail deposits at 31.3% against 9.5% in Sep'17
- CASA at 9.0% improved from 4.6% in Sep'17

^ URC: Unbanked Rural Centre, CD: Certificate of Deposits, GNPA / NNPA: Gross / Net Non-Performing Assets



Q2-FY19: Financial Highlights (Consolidated)



Total Income

- ₹467.4 crore in Q2-FY19
- 23.6% y-o-y growth
- 1.2% q-o-q growth

Net Interest Income (NII)

- ₹239.3 crore in Q2-FY19
- 45.4% y-o-y growth
- 7.6% q-o-q growth

Net Interest Margin (NIM)

- 12.0% in Q2-FY19
- Up from 10.6% in Q2-FY18 and 11.6% in Q1-FY19

Cost to Income

 77.4% in Q2-FY19 as against 68.8% in Q2-FY18 and 72.3% in Q1-FY19

Profit

Net Profit of ₹44.3 crore in Q2-FY19 as against Net Loss of ₹12.0 crore in Q2-FY18 and Net Profit of ₹45.0 crore in Q1-FY19

Return Ratios

ROA at 1.7% / ROE at
 9.7% for Q2-FY19 as
 against (0.6%) / (2.9%) for
 Q2-FY18 and 1.8% / 10.1%
 respectively for Q1-FY19

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Micro banking

- Multi pronged strategy for H2-FY19
 - Opening up of new catchment areas to boost new customer acquisition
 - Focus on bringing back center meeting discipline
 - Revamped incentive scheme
 - Refinement in credit policy

Rural banking

- Ramp up in Q4 with opening of 63 outlets in H2
- Multi Product Strategy
- Customized product offerings for small & marginal farmers
- ❖ Target Rural Affluent for deposits and word of mouth marketing, focus on deposits from panchayat & other government, private bodies



Way Forward (2/2)



MSE

- Introduction of new secured product variants
- ❖ Partnership with leading online aggregators to develop multiple sourcing channels
- Overdraft cross-sell campaigns on existing MSE and Current Account customers

Affordable Housing

- Further deepening of market penetration
- Thrust on semi and informal segment

Branch Banking

- Product enhancement & ecosystem for Current Account
- Salary account re-launched with revamped offerings
- Privileged offerings based on Total Relationship Value
- Leverage Bill Payment options, RuPay Offers, Mobile Banking Penetration & Loyalty Programs



Guidance for FY19



- ❖ AUM growth: 30—35%; Micro-banking to grow around 20%
- ❖ NIM (bank): To remain at current level of ~10.8% in FY19
- Cost of funds: Expected to be in the range of 8.4-8.5% in FY19
- RoA: 1.7% in FY19
- RoE around 12% in FY19
- ❖ 6.5x leverage maximum
- Cost to Income ratio would be in range of 74% 75% in FY19; to achieve 55% in 3-4 years
- Credit cost: sub 70 bps in FY19
- MD designate to be announced at least 6 months prior to Mr. Ghosh stepping down; hand-holding for smooth transition; both internal and external candidates are being evaluated



Listing of Ujjivan SFB shares

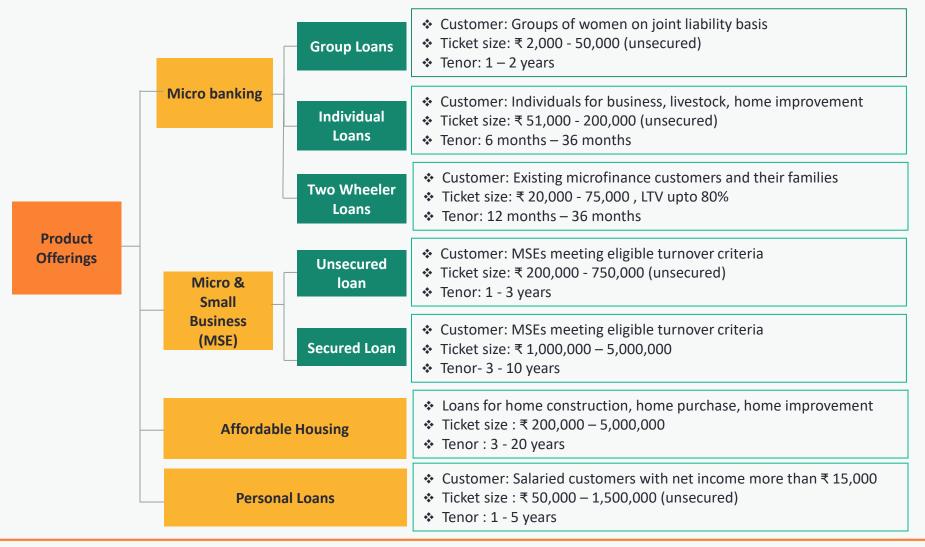


- ❖ We are fully committed to abide by the RBI guidelines in terms of promoter holding and listing of the SFB and working out the various options including:
 - Distribution of 20-60% of Ujjivan SFB shares to existing shareholders of UFSL (Holding Company)
 - Rights Issue
 - IPO of Ujjivan SFB
- ❖ We have formed a Board Committee to evaluate all option keeping in mind the interest of UFSL shareholders and various tax, compliance and other regulatory aspects. This committee will work in close conjunction with a similar Board Committee formed by Ujjivan SFB. Both the committees would ensure compliance with all the regulatory requirements and come up with optimal solution ensuring best interest of all stakeholders

Ujjivan SFB Business

Asset Offerings







Update On New Initiatives, FY19



Personal Loan

- Launched in Q2-FY19
- Live in 8 cities and 59 branches
- Technology led business process to ensure lower TAT
- Sourcing of business through multiple channels
- Listed on key Online aggregator platforms
- On boarded DSAs across regions

Lending to Financial Institution

- Lending to NBFCs, MSME financiers, MFIs
- Focus on Term Loans having tenor of 1 -2 years



Two-wheeler Loan

- Launched in Q2-FY19
- Cross Sell Loan to existing Micro banking customers with at least 12 months EMI relationship with good repayment track record
- Lower TAT, Simple & transparent processing and affordable pricing for our customer segment

Rural Business

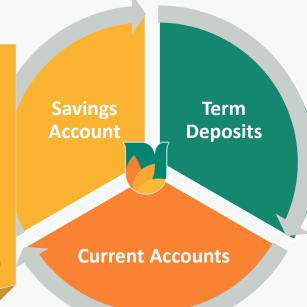
- Focus on Small/Marginal farmers meeting their undeserved needs
 - Addressing the Male customers
 - Composite Agriculture
 Term Loans
 - Dairy Loans
 - Two Wheeler Loans



Liability Offerings Update



- No minimum balance requirement and unlimited free transactions at Ujjivan's ATM
- ❖ New Product "Corporate Salary Account" launched on 01st August 2018
- Introduced differential interest rate effective 08th July 2018:
 - 4% (up to ₹5 Lac)
 - 5.5% (₹5Lac up to ₹50Lac)
 - 6.75% (₹50 Lac- ₹5 Cr)
 - 7% (above ₹5 Cr)

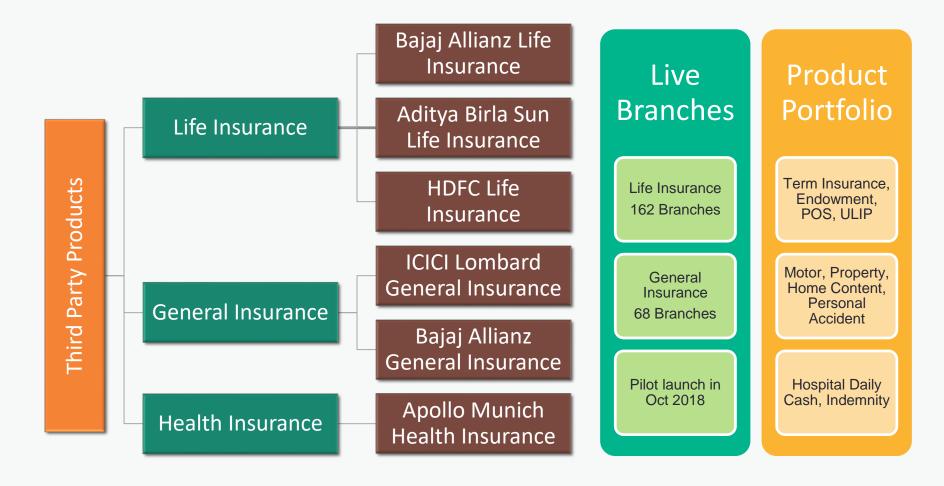


- Attractive Entry Level ₹ 1000 for FD and ₹ 100 for RD
- No penalty upon premature and partial withdrawal after 6 months
- Introduction of a new Interest rate slab effective from 01.09.2018 for 799 days at 8.5% for TDs, additional interest rate of 0.5% for senior citizens
- Introduction of Standalone FD through Hand Held Device effective from 04.09.2018, Standalone FDs can be funded by Cheque, EFT and Cash
- ❖ Ujjivan SFB provides 3 variants of Current account catering to requirements of the mass market segments.
- ❖ Launch of new current account variant "Business Edge Current account" on 1st of Aug 2018
- ❖ Business Edge offers :
 - Rewards & offers to the customer with respect to Free POS rental & Installation, CMS services based on the Average monthly balances maintained by the customer.
 - Free cash deposits across all Ujjivan branches up-to 12 times of previous/ current month's average balance for Business Edge Current Account Flexi Next/ Flexi Now option as chosen by the customer in accordance with the Business Seasonality.
 - Free Electronic fund transfer and unlimited free ATM transactions at Ujjivan ATMs



Third Party Products





Wide Geographical Distribution

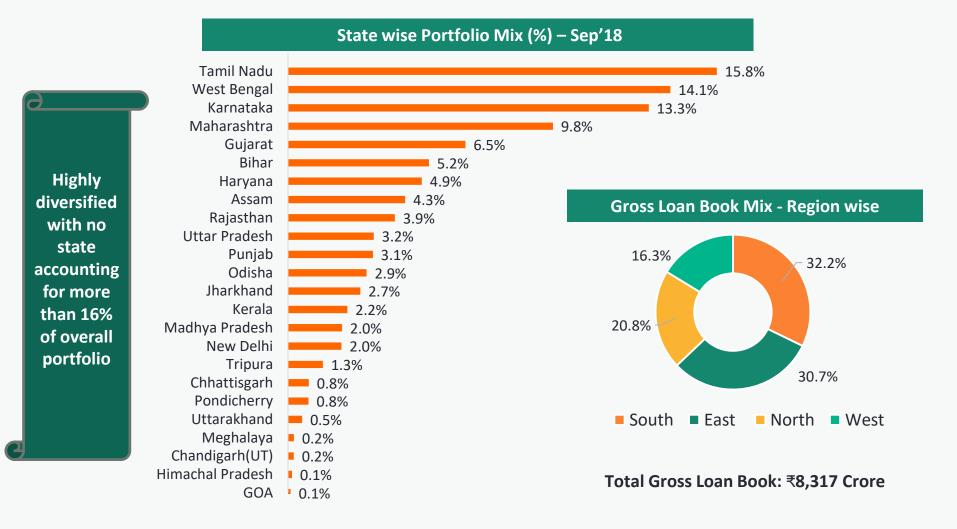


State wise Full-fledged Banking Outlets State wise Asset Centres Mix Banking Outlets (incl. URCs) # states / UTs Region **Asset centres** North 26 81 9/1 53 2/0 West 16 South 32 108 4/1 'Branch in Chandigarh 21 125 7/0 East 95 *Branches in **Total** 367 22 / 2 New Delhi 14 11 (1) 22 22 3 (6) (3) 31 11 **SFB Branches** Never operated in 44 Andhra Pradesh and (1) (URC) Telangana; not 17 significantly impacted by AP ordinance #Branch in 54 **Pondicherry**



Diversified Portfolio Mix



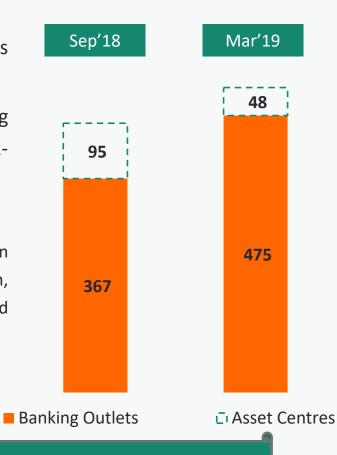




Banking Outlets Roll Out Plan



- ❖ As of Sep'2018, there are 462 branches with 95 asset centres and 367 banking outlets including 57 URCs
- ❖ In Q2-FY19, we have converted 92 asset centres into banking outlets which includes 9 Unbanked Rural Centres (URCs). In H1-FY19, we operationalized total 180 banking outlets
- ❖ Total 475 banking outlets planned in FY19
 - 108 banking outlets will be opened in H2-FY19, of which 63 will be in URCs in Assam, Bihar, Gujarat, Haryana, Karnataka, Madhya Pradesh, Odisha, West Bengal, Bihar, Odisha, Rajasthan, West Bengal and Tamil Nadu
- Remaining 48 asset centres will be converted in FY20



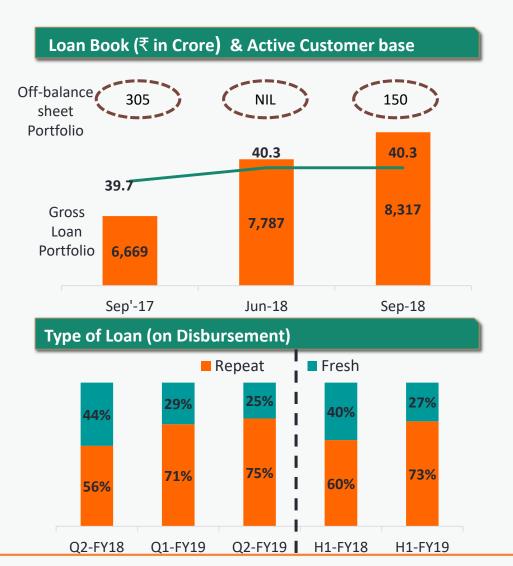
Each banking outlet to serve both asset and liability offerings

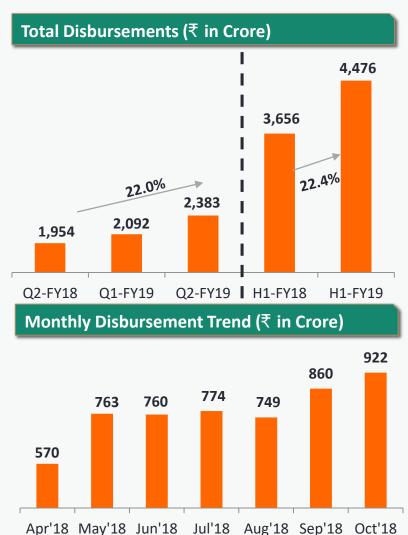


Business Performance Overview

Loan Book and Disbursement Trend



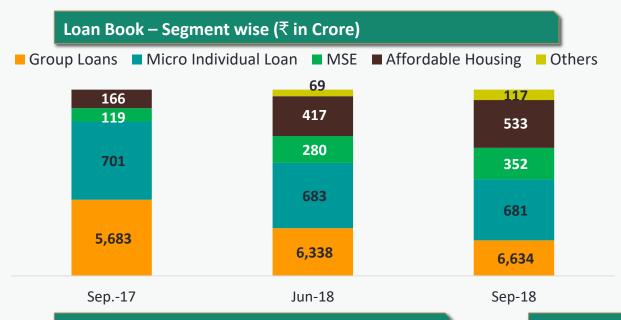






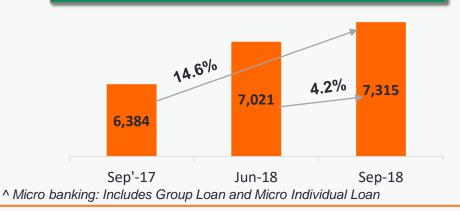
Composition of Gross Loan Book



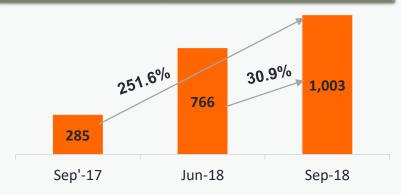


Product Bifurcation	% Share as of Sep'18
Group Loan	79.8
Micro Individual Loan	8.2
MSE	4.2
Affordable Housing	6.4
Others	1.4

Micro banking^ Portfolio Trend (₹ in Crore)



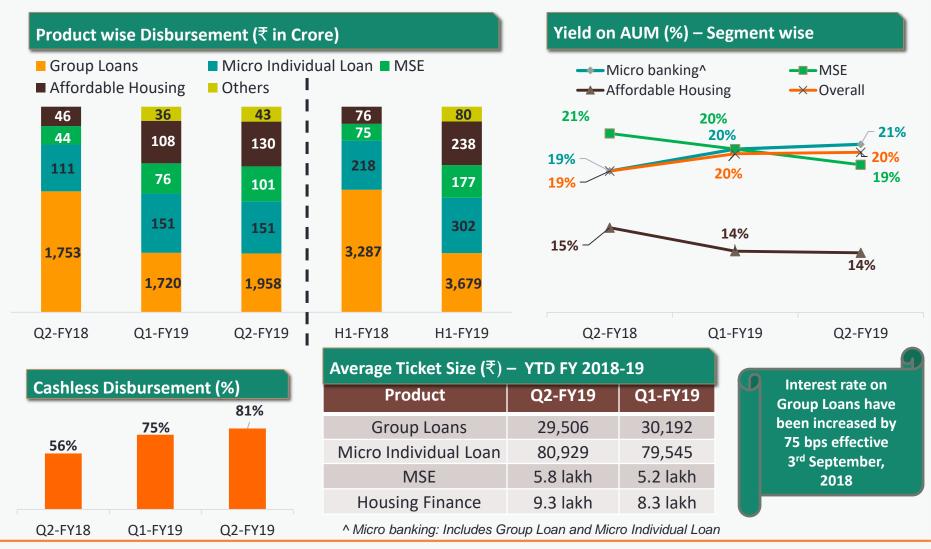
Non – Micro banking Portfolio Trend (₹ in Crore)





Disbursement Spread, Yield and Average Ticket Size

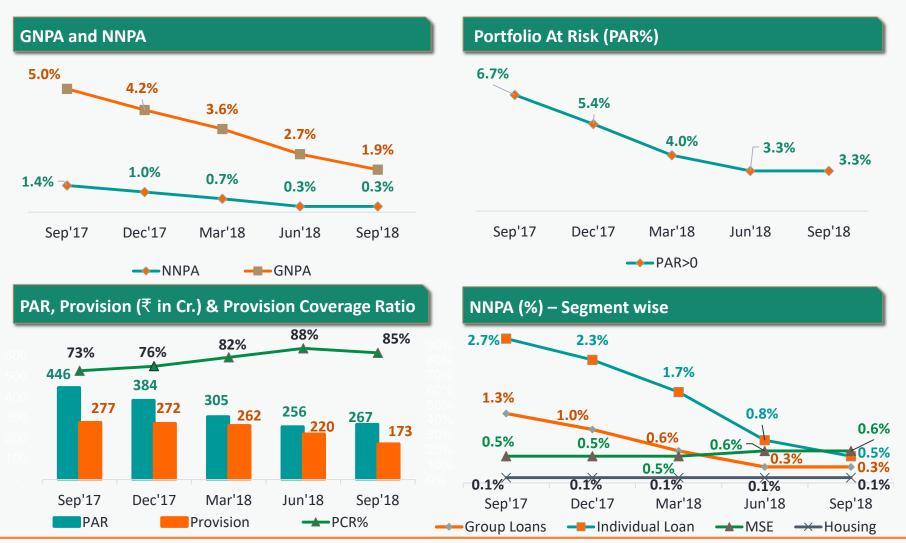






GNPA, NNPA and PAR





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Kerala Status Update



Particulars	Overall	Flood Affected Branches
Number of Branches in Kerala	12	4
Number of accounts in Kerala	86,946	28,046
Loan Book (In Rs. Cr.)	174	52

Actions

- Relief material like food, clothing & medicines distributed
- Repayment holiday to 22,103 accounts from 4 affected branches as declared by Kerala SLBC/61/104/GN/2018
- Provided 5% standard asset provision to restructured assets i.e. addition of 1.77 Cr

Outcome

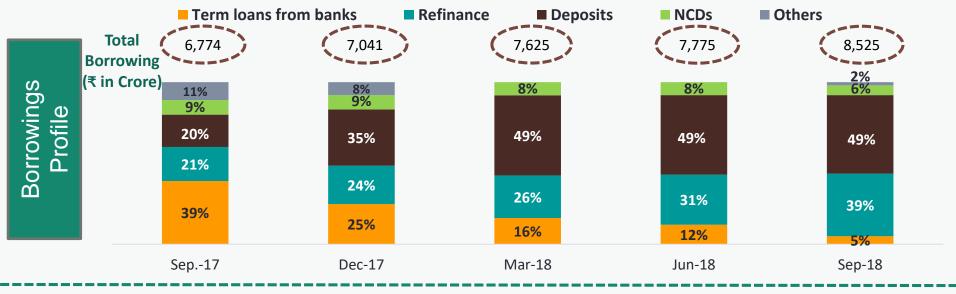
- ~97.5% customers have paid in October
- ❖ ~93% customers who were overdue as of September have paid at least 1 EMI in October

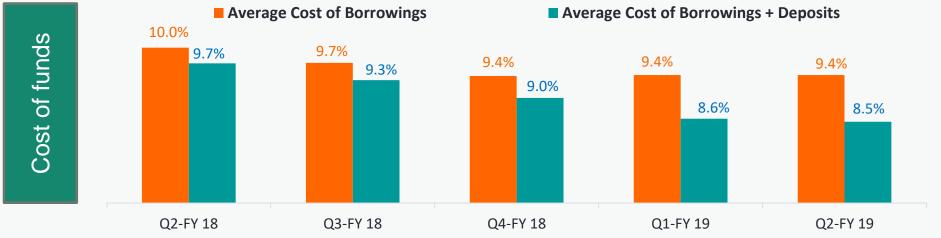


Liabilities Profile

Borrowings Profile and Cost of Funds





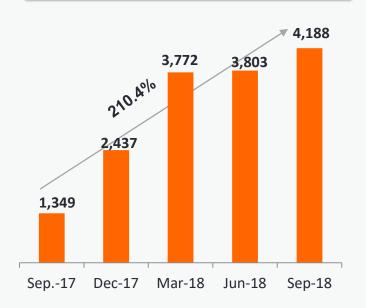




Deposits Update – USFB



Total Deposits (₹ in Crore)



Deposits	break-up (₹	in Crore)		
Certificate	of Deposits	■ Institutional TD	■ Retail TD	CASA
62 65	90 168	138 289	239	377
			511	936
607	799	1,179		930
			1,307	
				1,714
	1,379	2,166		
615	1,373	2,100	1,746	1.162
				1,162
Sep17	Dec-17	Mar-18	Jun-18	Sep-18

Deposit Ratios	Q2-FY19
Average Cost of Deposits	7.5%
CASA Ratio	9.0%
Retail to Total Deposit	31.3%
Credit to Total Deposit	199%

^ TD: Term Deposits, CASA: Current Account, Savings Account

- ❖ Reliance on money market (certificate of deposits-CD) reducing quarter on quarter as CD balance went down by 46% from the start of FY19
- ❖ Retail deposits (including CASA) has shown significant improvement quarter on quarter with banking outlets roll out. Retail % share has increased to 31.3% from 11.3% in Mar'18



Liquidity Position and Asset Liability Management



FUNDING STRATEGY

- 1. Building of Deposits
- 2. Long Term Refinance
- 3. Cut Down of CD

Exposure

4. Rigorous monitoring of inflows & outflows to ensure optimized borrowing mix

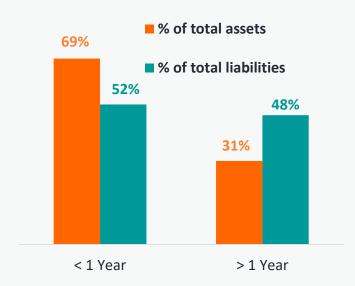
NO MAJOR IMPACT OF LIQUIDITY CRISIS

LIQUIDITY MANAGEMENT

- Raised long term funds from SIDBI/NABARD
- Favorable liquidity position as of end-Sep'18
- No impact on disbursements →
 Sep-Oct'18 disbursements were at highest level

RAISING TIER-II CAPITAL

- Mandate signed with International Finance Corporation (IFC) to raise US\$50mn. of tier II capital
- Will serve dual purpose of augmenting capital and aids in balance sheet stability to better support long tenure loans



- Long term book adequately funded by long term deposits/borrowings
- ❖ 17% of the short term book funded by long term deposits/borrowings
- ❖ Adequately capitalized with CAR at 23.8% of which Tier I is 23.1%
- Strong liquidity position maintained with LCR at above 100% consistently against minimum stipulated limit of 70%

^ CAR: Capital Adequacy Ratio, LCR: Liquidity Coverage Ratio, CD: Certificate of Deposits



Credit Ratings for Ujjivan SFB

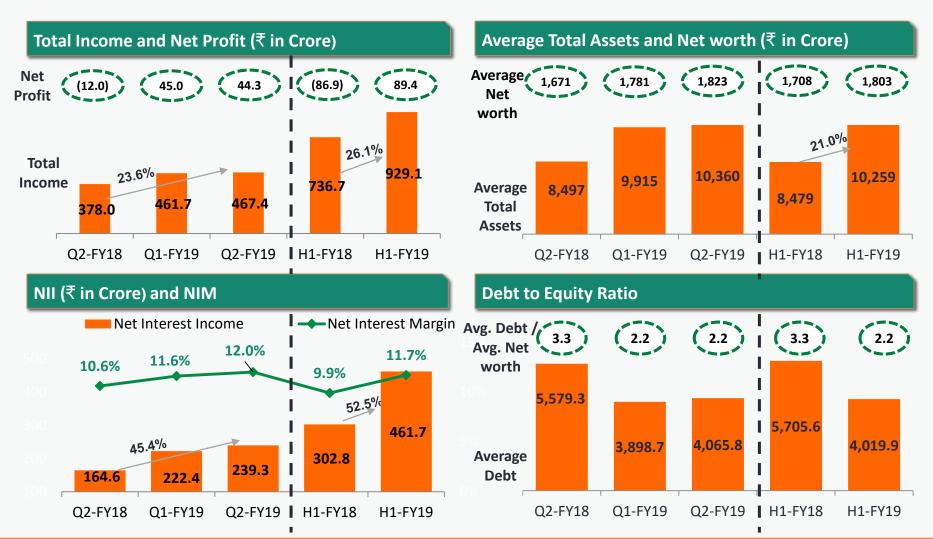


Particulars	₹ in Crore	Rating Agency
Long Term Borrowing	4,250.00	CARE A+ (Stable)
NCD	100.00	CARE A+ (Stable)
NCD	400.00	[ICRA] A+ (Stable)
Certificate of Deposit	1,000.00	[ICRA] A1+
Short term fixed Deposit	1,000.00	[ICRA] A1+
Certificate of Deposit	4,000.00	CRISIL A1+
Short term fixed Deposit	3,000.00	CRISIL A1+

Financial Overview – Consolidated UFSL

Financial Overview



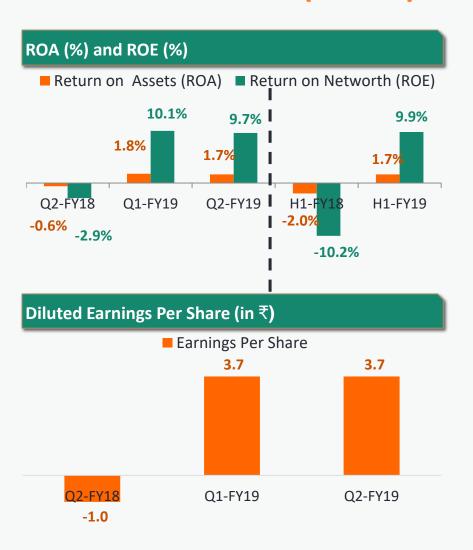


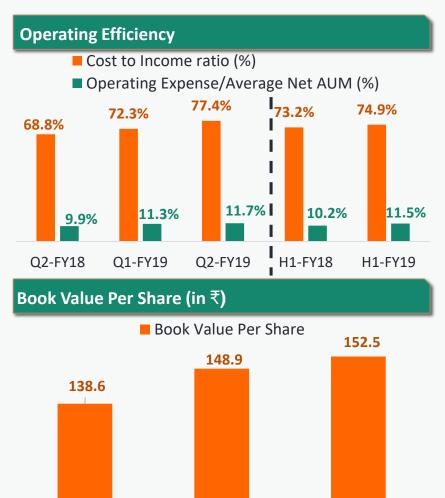
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Financial Overview (Contd.)

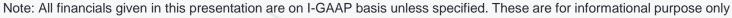


Sep-18





Jun-18



Sep'-17

Financials – Profit and Loss Statement



₹ in Crore

			VOV Crowth		0.0		R III Crore	VOV Crowth
Particulars	Q2-FY19	Q2-FY18	YOY Growth (%)	Q1-FY19	QoQ Growth (%)	H1-FY19	H1-FY18	YOY Growth (%)
Revenue from operations	429.4	339.3	26.6%	403.7	6.4%	833.1	662.7	25.7%
Other income	38.0	38.8	(2.0%)	58.0	(34.5%)	96.0	74.0	29.7%
Total Income	467.4	378.0	23.6%	461.7	1.2%	929.1	736.7	26.1%
Finance costs	166.7	153.0	9.0%	161.8	3.0%	328.5	310.2	5.9%
Employee expenses	121.6	89.5	35.8%	114.8	5.9%	236.4	177.6	33.1%
Other expenses	95.9	55.2	73.5%	89.7	6.9%	185.6	116.2	59.7%
Depreciation	15.0	10.1	48.1%	12.1	23.8%	27.1	18.0	50.9%
Provisions and write offs	6.2	88.2	(93.0%)	15.1	(59.2%)	21.2	247.4	(91.4%)
Total Expenses	405.3	396.0	2.3%	393.5	3.0%	798.8	869.3	(8.1%)
Profit before tax	62.1	(18.0)	NA^	68.2	(9.0%)	130.3	(132.7)	NA
Total tax expense	17.7	(6.1)	NA	23.1	(23.3%)	40.9	(45.8)	NA
Profit After Tax	44.3	(12.0)	NA	45.0	(1.6%)	89.4	(86.9)	NA

^Not Applicable



Financials – Balance Sheet



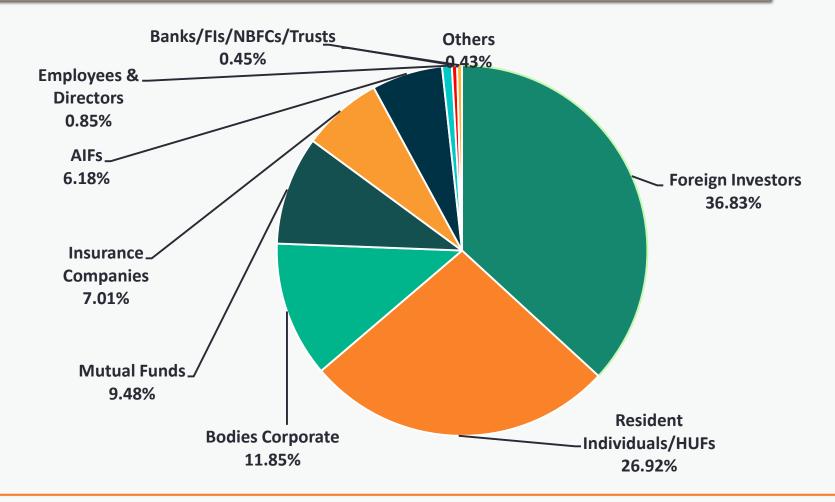
₹ in Crore

Particulars	Sep-18	Sep-17	YOY Growth (%)	Jun-18	QOQ Growth (%)
Share capital	121.0	119.7	1.1%	121.0	0.1%
Reserves and surplus	1,724.2	1,540.2	11.9%	1,679.6	2.7%
Borrowings	4,186.9	5,119.7	(18.2%)	3,944.6	6.1%
Deposits	4,077.5	1,247.5	226.8%	3,779.0	7.9%
Provisions	198.6	298.8	(33.5%)	249.2	(20.3%)
Other Liabilities	396.3	154.1	157.1%	241.8	63.9%
Total	10,704.5	8,480.2	26.2%	10,015.2	6.9%
Cash and cash equivalent	564.6	349.1	61.7%	547.1	3.2%
Advances	8,167.5	6,364.4	28.3%	7,786.6	4.9%
Investments	1,330.3	1,172.8	13.4%	1,235.9	7.6%
Fixed & tangible assets	252.2	171.9	46.7%	216.7	16.4%
Other assets	389.9	422.0	(7.6%)	228.9	70.3%
Total	10,704.5	8,480.2	26.2%	10,015.2	6.9%

Shareholding Pattern of Ujjivan Financial Services



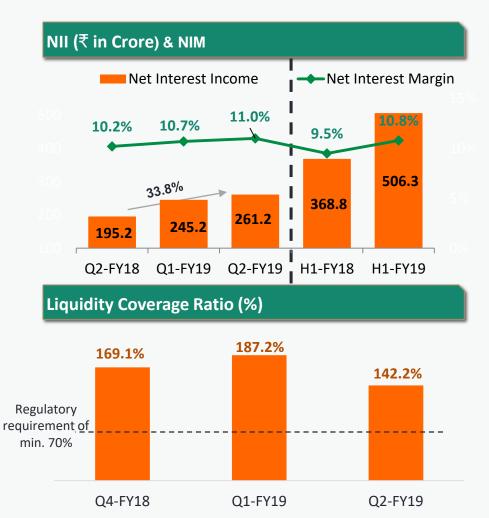
Shareholding Pattern as 30th September, 2018

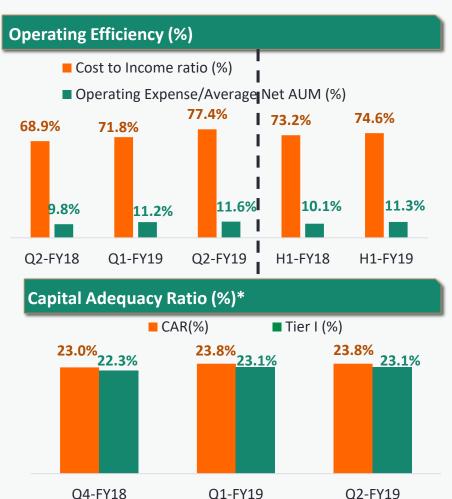


Financial Overview – Ujjivan SFB

Financial Overview







^{*} CAR computation is as per RBI directive dated November 8, 2017 which provided exemption to all SFB with no capital charge on market and operational risk weighted asset .



Income Statement – USFB



₹ in Crore

Particulars	Q2-FY19	Q2-FY18	YoY Growth (%)	Q1-FY19	QoQ Growth (%)	H1-FY19	H1-FY18	YoY Growth (%)
Interest Earned	427.0	350.0	22.0%	406.3	5.1%	833.3	682.7	22.1%
Other Income	37.8	27.6	37.2%	53.3	(29.0%)	91.1	51.3	77.8%
Total Income	464.8	377.6	23.1%	459.6	1.1%	924.5	734.0	26.0%
Interest Expended	165.8	154.8	7.1%	161.1	2.9%	327.0	311.1	5.1%
Operating Expenses	231.5	153.6	50.7%	214.4	8.0%	445.9	310.1	43.8%
Provisions and Contingencies	23.5	81.8	(71.3%)	37.9	(38.1%)	61.5	201.0	(69.4%)
Total Expenditure	420.8	390.1	7.9%	413.5	1.8%	834.3	822.1	1.5%
Net profit for the period	44.0	(12.5)	NA^	46.1	(4.6%)	90.1	(88.1)	NA

^Not Applicable



Balance Sheet – USFB



₹ in Crore

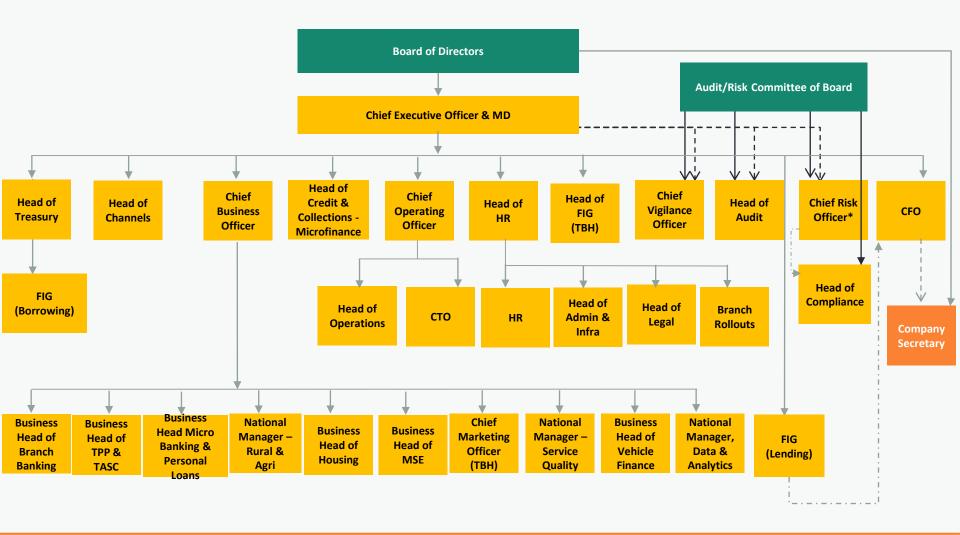
				V 111 V	lore
Particulars	Sep-18	Sep-17	YoY Growth (%)	Jun-18	QoQ Growth (%)
CAPITAL AND LIABILITIES					
Capital	1,640.0	1,640.0	-	1,640.0	-
Reserves and Surplus	97.0	(88.1)	NA	53.0	83.0%
Deposits	4,188.1	1,349.1	210.4%	3,803.4	10.1%
Borrowings	4,186.9	5,119.7	(18.2%)	3,944.6	6.1%
Other Liabilities and Provisions	271.7	206.0	31.9%	277.1	(1.9%)
TOTAL	10,383.7	8,226.7	26.2%	9,718.2	6.8%
ASSETS					
Cash and Balances with Reserve Bank of India	196.0	109.8	78.5%	183.6	6.8%
Balance with Banks and Money at Call and Short Notice	341.2	245.6	38.9%	298.1	14.5%
Investments	1,330.3	1,172.8	13.4%	1,203.8	10.5%
Advances	8,036.6	6,245.9	28.7%	7,604.8	5.7%
Fixed Assets	252.1	171.9	46.7%	216.6	16.4%
Other Assets	227.5	280.7	(19.0%)	211.3	7.7%
TOTAL	10,383.7	8,226.7	26.2%	9,718.2	6.8%

^Not Applicable



Organization Structure







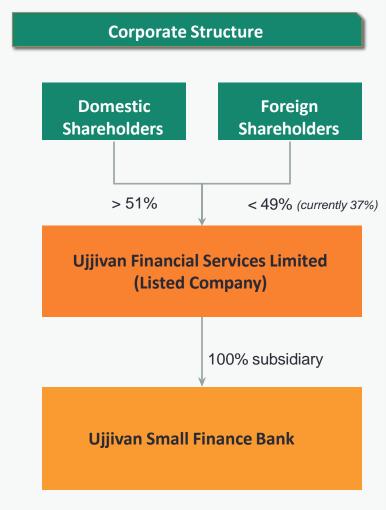
Corporate Structure and SFB License norms



Subsidiary SFB has to be listed by 30 th Jan'2020
creating dual listing problem as the holding company (UFSL) is listed which will lead to discount in valuation of UFSL
Prevents reverse merger for at least 5 years (till Jan'2022). Will require special RBI forbearance
Can be solved if reverse merger is permitted after 5 years (after Jan'2022)

We approached RBI for forbearance on either (1) or (2) above, i.e.,

- Either extend SFB listing timeline to 5 years (Jan'2022)
- Allow reverse merger in 3 years (Jan'2020) by relaxing promoter minimum contribution criteria of 40%







Thank You!