



Impact Assessment Report Ujjivan releases its Impact Assessment Report. The outcome of the survey shows a **significant improvement in the lives of the customers.**

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New Regional Office (RO) Ujjivan East inaugurated its New RO in Kolkata on 17th September. Guest of Honour was the famous dance artist, actress and social activist Ms. Alokanda Roy [Read...](#)



Social Development Program Flood Relief Operation at Panskura, a joint effort of field and support staff to provide food and medical supplies to the affected people in the locality

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Mumbai Region Expansion Bhivandi, the 49th branch of Ujjivan West was inaugurated this month. An indication that Ujjivan's business in Mumbai is progressing in stable manner [Detail...](#)



Customer Spotlight A hobby of listening music turned into a successful small scale business. Meet the **"radio couple"** – Rashmi and Sudhir [Read more...](#)

Business Performance

As on September 30, 2013

• Customers	1,225,181
• Borrowers	1,136,114
• States (and UTs)	21
• Under-banked districts	47
• Branches	328
• Loans Disbursed	56,187 Mn.
• Loans Outstanding	13,231 Mn.
• Repayment Rate*	99.86%

During the month:

• New Customers #	36,483
• No. of Loans Disbursed	88,325

Human Resources

Field Staff	3392
Total Employees	4017

* Total repayment received divided by the total amount due of the loan portfolio outstanding as on the date. (provisional)

Indicates absolute number of new entrants in the records and does not account for customers who may have dropped out during the month

CRISIL Upgrades Ujjivan 's Grading to mFR1



This is the highest grade an MFI can achieve.

"We are very pleased with the mFR1 rating received from CRISIL, India's premier rating agency. This is a reflection of our consistent performance at the highest level through good times and bad. We are proud of this achievement" expresses, Samit Ghosh, MD, Ujjivan.

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Recognition

[Parinaam's Urban Ultra Poor Program](#) has made great strides since its inception four years back. Now the program is a finalist for the 2013 Financial Times and Citi Ingenuity Awards: Urban Ideas in Action! [More...](#)

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